UAL Meeting Spaces & Technology Feedback

Key findings from staff interviews about meeting spaces, booking systems, and technology at UAL

by adam banks

Meeting Room Availability

Perceived Shortage

Especially Tues-Thurs

Unused Bookings

Rooms booked but empty

Advance Planning

Impromptu meetings difficult

Room Design Issues

Acoustics

Glass walls create sound leakage

Size Limitations

Not enough large rooms

Booth & Pod Problems

Overheating

Faulty air conditioning

Lighting

Half the lights don't work

Power

Unreliable power sockets

Booking System Fragmentation

Matrix

Main booking system

Email

College timetabling teams

?Cell CAT?

Alternative system

Made with GAMMA

Room Information Gaps

Missing Details

No photos or accessibility info

Equipment Uncertainty

Unclear what's available in rooms

Contact Confusion

Who to contact for unlisted rooms?

Made with GAMMA

Technology Challenges

Sound Issues

Microphone problems in hybrid meetings

Screen Failures

Freezing and connectivity problems

Made with GAMMA

Hybrid Meeting Dynamics

Online Exclusion

Remote participants feel "left out"

In-Room Dominance

Physical attendees lead conversation

Spontaneity Gap

Less ad-hoc participation online